



Leapfrog the Competition with 3CX Phone System Pro!

Boost your company's sales, increase your employee's productivity even further and provide better customer service than your competitors with 3CX Phone System Pro!

The Pro edition includes all the award-winning features of the Standard 3CX Phone System edition but also adds fantastic advanced call features that are geared to stepping up your customer service and ensuring your company stays ahead of the competition.

Advanced Call Features:

- Never miss a call! Your customers can hang up and still retain their position in the queue. They're automatically called back they reach the top of the queue.
- Review how long your customers have waited in a queue before your employees took the call and see the amount of answered and unanswered calls.
- Improve customer service by screening calls with the Listen In, Listen In and Whisper and Barge In feature.

Massively increase your employee's productivity by providing advanced call features such as real-time call statistics, wallboards, SLA alerts, a selection of queues and more! The Pro edition also includes seamless Microsoft Exchange Phone book and IVR integration.

3CX Phone System Pro Key Features:

- Monitor the status of queues by seeing how many callers are in the queue.
- Log staff in and out of queues.
- Review the time your staff logged in and out of queues.
- Wallboards - Display real-time queue and call statistics directly on a monitor.
- Additional queue strategies include:
 - Round Robin
 - Longest Waiting
 - Least Talk Time
 - Fewest Answered
 - Hunt by Threes - Random
 - Hunt by Threes - Prioritised
- Get instantly notified when callers have been in a queue beyond the set SLA time.
- Meet your customer service requirements by viewing all call events.

Key PBX Features:

- Integrate Microsoft Exchange 2012 Server's Unified Messaging with 3CX Phone System for its voicemail and IVR.
- Integrate your Microsoft Exchange 2012 phone book.
- View remote 3CX installs and see the presence of your colleagues in other office from around the world.

Upgrade to 3CX Phone System Pro Today!

3CX Phone System Pro is a license key only upgrade, meaning all you need to do is purchase the upgrade from us and reactivate 3CX Phone System. Take a look at the [upgrade pricing here](#). For more information on the Pro edition, give me a call today.